NEELAM SHARMA

# CAREER OBJECTIVE

I aim to work as a business analyst where I can leverage my ability to analyze business needs and deliver actionable insights that support decision-making and business growth.

# CONTACT DETAILS

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# QUALIFICATIONS

Masters of Information Technology(Software Engineering) at

CDU(Not Completed)

SGTB Khalsa College, Sri Anandpur Sahib — B.voc(SD) Completed with 7.91 CGPA 2015-2018

GGSS School, Sri Anandpur Sahib — 12th(Non-Medical) Completed with 64% 2014-2015

Certification

CRM Certification

Zoho CRM Training Masterclass | From Beginner To

To Power User | 2024

# WORK EXPERIENCE

# Fresher

# IT SKILLS AND TOOLS

* Power BI
* Tableau
* Jira
* Plant UML  
  Knowledge about BRD(Business Requirement Document)
* Slack
* Agile Methodology
* Excel

STRENGTH & INTERPERSONAL SKILLS

* Confident
* Honest and Punctual 
* Good Decision Maker
* Believe in listening to others without speaking first.
* Ability to handle problems with a positive attitude.
* Ability to be adjustable according to the environment

LANGUAGES

English

DECLARATION

I hereby declare that all the information I give is accurate to the best of my knowledge & belief.

Date Signature